



TRUSTED SOLUTIONS

for the airfreight industry







“Welcome to UCH Logistics. Whatever your transport needs, you have my personal guarantee that we will find the solution that’s right for you. My team is your team.”

Sam Kumar, CEO



DELIVERING PEACE OF MIND

UCH Logistics is a dynamic, customer focused provider of specialist transport services to the airfreight industry. Serving this industry for some 10 years, we have built a reputation for offering reliable time-sensitive and next day deliveries at affordable prices.

By providing realistic collection and delivery timings - and sticking to them - we offer a reliable service that means you won't let your customers down.

Using a modern and expanding vehicle fleet that's fully supported by state of the art technology, we are able to serve destinations throughout the UK as well as in mainland Europe. No job is too small or too large and the technology means you can track your consignments at any time of the day or night.

As well as the general distribution of cargo, we also provide storage and handling services through our 30,000 sq ft secure warehouse facility.



ONLY CONTINUOUS IMPROVEMENT IS GOOD ENOUGH

At UCH we are committed to providing a service to our customers that is second to none. We strive to achieve this through a programme of continuous improvement. This means regularly reviewing our performance with customers and investing in our staff, vehicle fleet and information technology, as well as making sure we keep up to speed with regulatory and environmental developments impacting the industry.



INVESTING IN THE LATEST TECHNOLOGY

We have invested heavily to acquire the latest technology to provide our customers with a 21st century service.



AUTOMATED EMAIL NOTIFICATIONS

Through an automated real-time emailing system that sends you a message at the key stages of the assignment, you will always know how your delivery/collection is progressing.



TRACK AND TRACE

Track and Trace, a service provided through our website (www.uchlogistics.co.uk), allows customers to see the progress of all the jobs entrusted to us. For example, as soon as a delivery has been made, as well as receiving an automated email notification, you can view the status online.



GPS TRACKING AND FLEET MANAGEMENT

Our vehicles are fitted with GPS satellite monitoring devices. This means:

- Every movement our vehicles make can be tracked in real time
- We can provide customers with more accurate estimated arrival times
- We are able to locate the nearest vehicle to a customer's site to make an urgent delivery or respond to an emergency service request.



INSTANT MESSENGER

This is another feature available through our website. Introduced to improve customer communications, the system means quicker and more efficient messaging to individual members of our team saving you time and money.



THE UCH PEACE OF MIND PROMISE

Our peace of mind promise means you can rest assured that your freight will be expertly handled by an experienced distribution team; that every consignment will be treated as urgent and important; and that your interests and your customer's interests are the same as ours.

We operate 24-hours a day, seven days a week and 365 days a year, but it doesn't matter when you contact us - you will always receive personal attention from knowledgeable staff.



At UCH we not only deliver your freight... we also deliver peace of mind.

SERVICES

At UCH we are passionate about providing a level of service which not only meets our customers' needs, but also exceeds their expectations. If there is a particular service that you require but cannot see mentioned below, please do not hesitate to contact us.



ERTS

UCH operates its own independent HM Revenue and Customs approved ERTS facility.



SEA FREIGHT

UCH provides a sea freight collection and delivery service. Our fleet includes vehicles specifically equipped to carry 20ft and 40ft sea freight containers. We also have on-site facilities for loading and devanning the containers.



SAME DAY

We provide a fast, efficient and reliable same day delivery service throughout the UK. Whether your consignment is time critical, valuable or confidential, we can provide you with a dedicated service to ensure your freight gets there on time.

All our drivers are trained to Level D airport security standards, as required by the Department for Trade and Transport, and have an excellent knowledge of the UK road network, supported by the latest in-cab information systems.

We monitor every stage of your delivery from pick-up to arrival and will inform you immediately of any unforeseen delays.



NEXT DAY DELIVERY

UCH Logistics is a national airfreight carrier. We specialise in next working day deliveries or collections across the UK mainland. A number of premium add-ons are available to complement this service:

- AM, PM, timed services
- Cash on Delivery (COD) service
- Delivery/collection of hazardous goods (subject to class and transport category)
- Tail-lift deliveries
- Curtain-sider deliveries



WAREHOUSING

UCH is equipped with the facilities to efficiently receive, handle and despatch all types of goods and our flexible warehouse space can be customised to accommodate a client's specific requirements.

Our 30,000 sq ft of warehouse space is conveniently located at Heathrow Airport with excellent access to all major motorway networks.

We believe that we can provide the right mix of manpower, equipment, supervision and systems to enable you to focus on your core business.

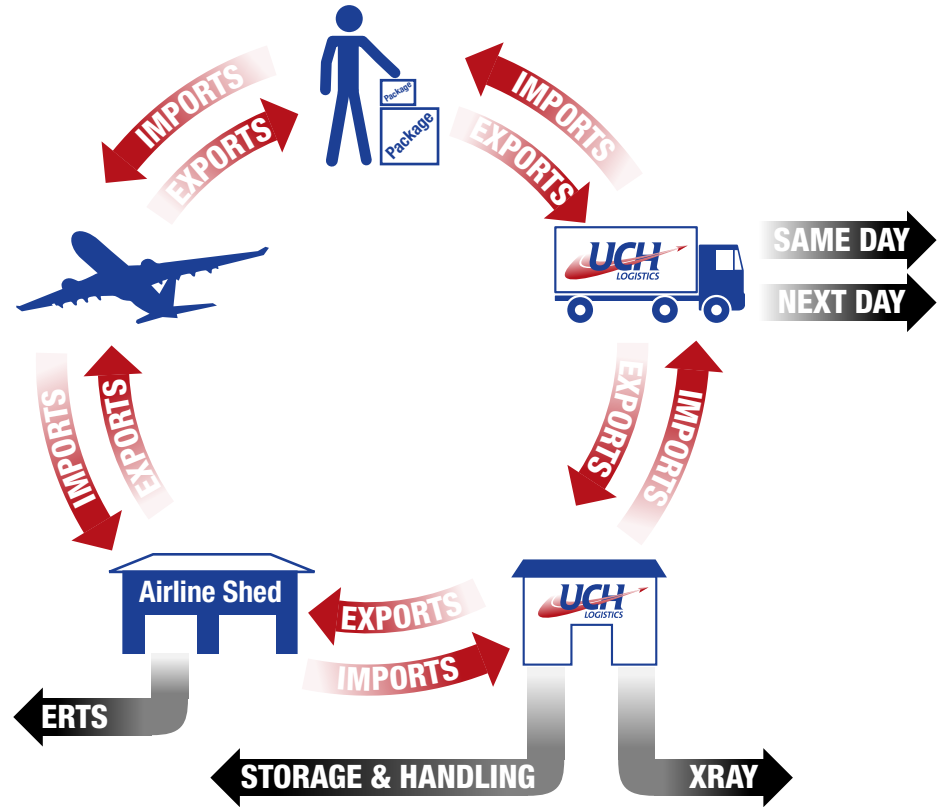


OUR MISSION IS SIMPLE: TO PROVIDE A FIRST CLASS SERVICE TO ALL OUR CUSTOMERS. THIS MEANS EVERY CONSIGNMENT YOU PLACE IN OUR CARE GETS OUR CARE.

OVERVIEW

Going round in circles looking for a logistics partner you can trust? At UCH Logistics we guarantee to handle your consignment safely and efficiently.

Whatever your logistical requirements, from our base at Heathrow Airport, we offer all our customers the ultimate one-stop solution. So whether it's an urgent collection, warehousing, or same day or next day delivery trust UCH to be there for you.



TESTIMONIALS

We use a number of UCH services, primarily for our export collections and import bond collections / deliveries. We have also found them to be extremely competent and cost effective on many of our "special collection" requirements.

Over the past 2-3 years their service levels together with their commitment to development the web site/IT operations has continued to improve which in turn has made working with them progressively easier.

We have worked with all of the "daily" haulage companies at Heathrow and have to say that we have now confidently placed all of our eggs in the UCH basket.

If you have not tried UCH then give them a go. We would recommend them.

Graham – Operations Director
Escort Freight Services Limited

"We're regular customers of UCH and trust them to provide a first-class, reliable service time and time again. The service offered always meets our exacting requirements: our customers are happy – I'm happy.

Sharon – Branch Manager
Alpi UK Limited

"Since the day we started our business we have used the service of UCH and we are more than happy with the service they provide."

Steve – General Manager
Heneways UK Limited



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United Cargo Handling Ltd

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